



## **Legal Notices**

The terms relating to use of this website comprise our Privacy Policy and the notices below which, together, form the Legal Notices. The Legal Notices, as amended by us from time to time, set out the basis on which you may use this website and important information about the way in which we provide our services, including details of our policy in relation to complaints. Please read them carefully.

### **1. Terms of Use**

#### **Definitions**

References on this website and in the Legal Notices to:

**Content** mean any text, software, database, format, graphic and written work and all other materials: (i) developed by, or on behalf of, us which form part of this website; and/or (ii) provided on or through this website with the permission of the third party owners.

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**we** or **us** or **our** mean aosphere LLP (**aosphere**), a limited liability partnership registered in England and Wales with registered number OC301462 and registered office at One Bishops Square, London E1 6AD, United Kingdom. aosphere is an affiliate of Allen & Overy LLP; and

**you** or **your** mean a user of this website.

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By accessing this website, you agree:

- that you will access its contents solely for your own private use
- to comply with all applicable laws and regulatory requirements relating to your use of this website
- to comply with all reasonable instructions we give you relating to this website



- not to use this website to distribute any information or data in contravention of any regulation or legislation

You are responsible for all telecommunications charges relating to your use of this website.

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We, our suppliers or third parties who have granted us permission to reproduce their material on this website own all Intellectual Property Rights in the Content and this website. Nothing in the Legal Notices gives you any right, title or interest in the Content or this website. Please also read the Copyright Notice at paragraph 2 of this document.

### **Material Provided by You**

You agree to ensure that all material you send or upload to this website is legal, is not offensive and does not infringe our rights, those of any third party or the provisions of the Legal Notices.

### **Limitations and Exclusions of our Liability**

Our website and its contents are provided for general information purposes only and nothing on this website or in its contents is intended to provide legal or other professional advice. We do not accept any responsibility for any loss which may arise from reliance on information or materials published on this website. If you wish to find out more about the information in the materials published, please email us at [information@allenoverly.com](mailto:information@allenoverly.com).

We are not responsible or liable for any matter relating to you or any third parties accessing or using this website and its contents.

We do not endorse nor are we responsible for the contents of websites operated by others that link to this website or that are accessible from it.

Nothing in these Terms of Use excludes or limits our liability for fraud or for death or personal injury arising from our negligence or for any other matter in respect of which it would be unlawful or in breach of regulation to limit or exclude liability.

### **Online Privacy**

Our online Privacy Policy forms part of the Legal Notices and therefore the terms which we provide and allow access to this website. You acknowledge that we may process the personal information you provide if you use this website in accordance with our online Privacy Policy.

You and we will each comply with applicable data protection legislation in performing obligations under these Terms of Use and other sections of the Legal Notices.

### **General Provisions**

Our rights under the Legal Notices may be waived only in writing and specifically.

If a provision of the Legal Notices is or becomes illegal, invalid or unenforceable in any jurisdiction, that does not affect the legality, validity or enforceability:

- in that jurisdiction of any other provision of the Legal Notices; or



- in other jurisdictions of the Legal Notices.

### **Changes to the Legal Notices**

The Legal Notices may be amended by us at any time. Please check this website periodically to inform yourself of any changes.

### **Governing Law**

The Legal Notices shall be governed by and interpreted in accordance with English law and we and you each submit irrevocably to the exclusive jurisdiction of the English Courts.

## **2. Copyright Notice**

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Where access to restricted parts of this website is subject to more specific terms, those terms apply instead.

## **3. Insurance**

We have professional indemnity insurance led by Travelers Insurance Company Limited of Exchequer Court, 33 St Mary Axe, London EC3A 8AG and supported by other major insurance companies and Lloyds syndicates (Policy No. QN067114). Our professional indemnity insurance extends to acts or omissions wherever in the world they occur.

Further details of our professional indemnity insurance may be obtained from Allen & Overy LLP's General Counsel, Andrew Clark.



#### **4. Complaints**

aosphere is committed to providing the highest quality of service to our clients. If you are a client and you are dissatisfied with any aspect of the service provided to you, we would ask that in the first instance you contact us. If you are still dissatisfied, then you are entitled to invoke our complaints process, which is Allen & Overy LLP's complaints procedure, a copy of which may be obtained from Allen & Overy LLP's General Counsel, Andrew Clark.

If the matter is still not resolved at the conclusion of our complaints process, you may be entitled to ask the Legal Ombudsman of England and Wales to consider your complaint. A complaint to the Legal Ombudsman must normally be made within six months of the date of the conclusion of a firm's complaints process. Details of how to contact the Legal Ombudsman and further information, including the eligibility criteria for invoking the Legal Ombudsman's services, can be found at [www.legalombudsman.org.uk](http://www.legalombudsman.org.uk).

You have a right to challenge or complain about a bill. If all or part of a bill remains unpaid, we may be entitled to charge interest on the outstanding amount unless a client has raised an unresolved bona fide query.

Please note that the website [www.aoslogin.com](http://www.aoslogin.com) and our various online products accessible through this website have separate legal notices and privacy statement.