

## Cookies on our website

### 1. Background

Cookies are small text files that are downloaded to your device by websites you visit. They are widely used in order to make websites work, or work more efficiently, as well as to provide information to the owners of the website.

We use different types of cookies for different things, such as:

- To help you use the aosphere.com website;
- Analysing how you use the aosphere.com website; and
- Analysing the effectiveness of our content.

We have listed the cookies that we use on the aosphere website, what each cookie is used for and how long it is retained below.

You can find more information about cookies at [www.allaboutcookies.org](http://www.allaboutcookies.org).

### 2. Your choices

You can change your cookies preferences at any time by clicking on the “C” icon in the bottom left corner of our website. Some cookies are essential cookies and cannot be turned off using the cookie preferences tool. We have listed these 'necessary' cookies, what they are used for and how long they are retained below. You can also follow the instructions under the **Changing cookie settings in your browser** heading below in order to disable and/or clear cookies, including strictly necessary cookies.

The third-party cookies listed below cannot be turned off using the cookies preferences tool. In order to remove these cookies you will need to visit the third party sites and follow the instructions in their cookie notices. Alternatively, follow the instructions under the **Changing cookie settings in your browser** heading below.

### 3. Necessary cookies

Cookie name	Purpose	Expiry
JSESSIONID	This cookie is used for session management purposes. A unique identifier is created at the start of each user's session and is deleted when the user's browser is closed.	When you close your browser session.
cfusi	This cookie is used to identify and validate the user's session for security purposes.	When you close your browser session.

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Cookie name	Purpose	Expiry
ROUTEID	This is a load balancing cookie used to map a user's session to a particular server instance.	When you close your browser session.

## 4. Analytics cookies

These help us to improve our website by collecting and reporting information on how you use it.

Cookie name	Purpose	Expiry
<b>Universal Analytics (Google)</b> _ga _gid _gat_* _ga_*	These cookies are used to collect information about how visitors use our website, and for advertising analytics purposes. They distinguish users on the website by assigning a randomly generated number as an identifier. They collect information on the number of visitors to the site, whether they are unique or returning visitors, the pages visited, the length of time spent on the site and how the visitor reaches the website (e.g. a search engine result, social post or direct link). The user data provided to aosphere is aggregated and therefore anonymous.	_ga: 2 years. _gid: 24 hours. _gat_*: 1 minute. _ga_*: 2 years.
<b>Google Ads/AdSense</b> _gcl_au _ncuid IDE test_cookie	These cookies are used to collect information about how visitors use our website after clicking through from a Google Ad. They distinguish users on the website by assigning a randomly generated number as an identifier. The user data provided to aosphere is aggregated and therefore anonymous.	_gcl_au: 90 days. _ncuid: 1 year. IDE: 1 year. test_cookie: 1 day.

## 5. Third party cookies

These cookies are set by websites other than [www.aosphere.com](http://www.aosphere.com) (e.g. when you view a video on our website that is hosted on a third party site).

Cookie	Purpose	Expiry
<b>Civic UK Cookie control:</b> CookieControl	This cookie is used to remember a user's choice about cookies on our website. Where users have previously indicated a preference, that user's preference will be stored in this cookie.	3 months.
<b>YouTube:</b> YSC VISITOR_INFO1_LIVE	If you view a video on our website, which is hosted on the YouTube platform, cookies will be used by YouTube to provide bandwidth estimations, anonymously track views of that video, and to detect if the visitor has accepted the marketing category in the cookie banner. Opt-out of YouTube cookies <a href="#">here</a> .	<b>YSC:</b> when you close your browser session. <b>VISITOR_INFO1_LIVE:</b> 6 months.

Cookie	Purpose	Expiry
Guest language theme userReferer PHPSESSID	Jotform Inc. may store user preferences, such as your default language, in cookies to personalize the content you see. Jotform Inc. also uses cookies to ensure that users cannot retake certain forms that they have already completed. For more information about the cookies used by Jotform Inc., please see <a href="#">Jotform's privacy policy</a> .	<b>Guest:</b> when you close your browser session. <b>language:</b> 1 day. <b>theme:</b> Forever. <b>userReferer:</b> 1 month. <b>PHPSESSID:</b> when you close your browser session.

## 6. Changing cookie settings in your browser

For information on how to disable and/or clear cookies, including third-party cookies, on your device please follow the instructions in the links below:

- [Microsoft Edge](#)
- [Google Chrome](#)
- [Safari \(desktop\)](#)
- [Safari \(mobile\)](#)
- [Firefox](#)
- [Opera](#)
- [Netscape](#)

More information on managing your cookie settings can be found at [www.allaboutcookies.org](http://www.allaboutcookies.org).